Dear valued customers of KEB Hana Bank USA:

As our nation confronts the Coronavirus (COVID-19) outbreak, be assured that KEB Hana Bank USA is taking every possible precaution to protect the health and safety of our customers and employees. At this time, KEB Hana Bank USA branches are open to serve customers.

We’re providing each of our branches with additional cleaning supplies and instructions to wipe down high-touch areas inside and outside of the Bank numerous times a day. Our daily cleaning staff have also been given instructions to provide a deeper level of cleaning of all areas of the bank including door handles, countertops, and computers.

For those who are practicing social distancing, our network of ATM's along with online and mobile Banking are available to handle your everyday Banking needs. Please note that, KEB Hana Bank USA customers have access to any Citibank branch ATM within the United States with no surcharges for withdrawals.

We will continue to monitor the situation and inform you of any changes to our normal Banking hours. If you have any questions or find yourself in need of assistance, please call us at 800-887-1589 (Monday-Friday, 8:30 A.M -5:00 P.M.).


Thank you for your understanding and being a loyal customer. Please stay safe and healthy.